

<b><u>WEB- BASED PLATFORM</u></b>	<b>GlobalEnglish Standard &amp; Focus</b>	<b>GlobalEnglish Coach, Executive Coach &amp; Professional</b>	<b>GlobalEnglish Virtual Group</b>	<b>GlobalEnglish STEP/STEP+/ STEP+ Auto</b>
<b>Internet Connection</b>	512 Kbps required. For optimum video content playback 768 Kbps or higher strongly recommended.	512 Kbps required. For optimum video content playback 768 Kbps or higher strongly recommended.	512 Kbps required. For optimum video content playback 768 Kbps or higher strongly recommended.	512 Kbps or higher required
<b>Operating Systems and browsers supported Combinations</b>  *IE stands for Internet Explorer and W for Windows	<ul style="list-style-type: none"> <li>- *IE 11: on W7 SP1 or W 8.1 or W10</li> <li>- Microsoft Edge: on W 10</li> <li>- Chrome and Firefox: latest versions on W7 SP1 or higher.</li> <li>- Safari 11 or higher, Chrome 24 or higher, or Firefox 17 or higher on Mac OS 10.6 or higher.</li> </ul>	<ul style="list-style-type: none"> <li>- IE 11: on W7 SP1 or W 8.1 or W10</li> <li>- Microsoft Edge: on W 10</li> <li>- Chrome and Firefox: latest versions on W7 SP1 or higher.</li> <li>- Safari 11 or higher, Chrome 24 or higher, or Firefox 17 or higher on Mac OS 10.6 or higher.</li> </ul>	<ul style="list-style-type: none"> <li>- IE 11: on W7 SP1 or W 8.1 or W10</li> <li>- Microsoft Edge: on W 10</li> <li>- Chrome and Firefox: latest versions on W7 SP1 or higher.</li> <li>- Safari 11 or higher, Chrome 24 or higher, or Firefox 17 or higher on Mac OS 10.6 or higher.</li> </ul>	<ul style="list-style-type: none"> <li>- IE 11: on W7 SP1 or W 8.1 or W10</li> <li>- Microsoft Edge: on W 10</li> <li>- Chrome and Firefox: latest versions on W7 SP1 or higher.</li> <li><b>Remark:</b> IE11 users are redirected to the 2017 version of the test.</li> <li>- Latest versions recommended of Safari, Chrome, or Firefox on Mac.</li> </ul>
<b>Tablet and Mobile *</b>	<ul style="list-style-type: none"> <li>- Apple devices: IOS 11. x and above on Safari 11 or higher.</li> <li>- Android devices: Android 4.2 Jelly Bean and above on Chrome and Firefox. Latest version recommended.</li> <li>- Windows Devices: Windows RT and above) on Internet Explorer 11 and above.</li> </ul> <p>Please note that our Focus product is not available on Smart phones.</p>	<ul style="list-style-type: none"> <li>- Apple devices: IOS 11. x and above on Safari 11 or higher.</li> <li>- Android devices: Android 4.2 Jelly Bean and above on Chrome and Firefox. Latest version recommended.</li> <li>- Windows Devices: Windows RT and above) on Internet Explorer 11 and above.</li> </ul>	<ul style="list-style-type: none"> <li>- Apple devices: IOS 11. x and above on Safari 11 or higher.</li> <li>- Android devices: Android 4.2 Jelly Bean and above on Chrome and Firefox. Latest version recommended.</li> <li>- Windows Devices: Windows RT and above) on Internet Explorer 11 and above.</li> </ul>	<ul style="list-style-type: none"> <li>- Apple devices: iPhones on Safari, iPads.</li> <li>- Android devices: Android tablets and phones on Chrome. Latest version recommended.</li> <li>Windows Devices are not supported.</li> </ul>

\* GlobalEnglish One platform available on smartphones by typing [edge.globalenglish.com](http://edge.globalenglish.com) in a mobile browser and by using the GlobalEnglish credentials. Screen Size: Landscape preferred and above 5.5" inches. For tablets, 9" inches and above.

<b>Email</b>	Optional; email clients should be configured to allow HTML emails from <a href="http://globalenglish.com">globalenglish.com</a>	Optional; email clients should be configured to allow HTML emails from <a href="http://globalenglish.com">globalenglish.com</a>	Optional; email clients should be configured to allow HTML emails from <a href="http://globalenglish.com">globalenglish.com</a>	Optional; email clients should be configured to allow HTML emails from <a href="http://globalenglish.com">globalenglish.com</a>
<b>Adobe Flash Player**</b>	Flash Player 11 or higher	Flash Player 11 or higher	Flash Player 11 or higher	N/A as HTML5 format used
<b>Microphone</b>	Microphone required. Headset with integrated noise cancelling microphone highly recommended.	Microphone required. Headset with integrated noise cancelling microphone highly recommended.	Microphone required. Headset with integrated noise cancelling microphone highly recommended.	Microphone required. Headset with integrated noise cancelling microphone highly recommended.
<b>Webcam</b>	Not Applicable	Optional for webchat	Recommended. Plugin: GoToMeeting client v6.0 or higher	Not Applicable

For Skype for Business, a specific configuration to allow contact with external customers is needed. For more information, please contact our IT Team.

\*\* Flash not required on tablets.



## System Requirements for the GlobalEnglish mobile application

<b><u>MOBILE APP</u></b>	<b>Where to download</b>	<b>Log in</b>	<b>Supported OS</b>	<b>Screen size</b>	<b>Web browser</b>	<b>Internet connection</b>
<b>Reach: GlobalEnglish learning mobile application</b>	*Available on Apple's App Store and Google Play by searching for "GlobalEnglish Reach".	**The GlobalEnglish Reach application includes a shared profile and common log-in with the GlobalEnglish One web-based platform.	- Apple devices: running iOS 9 or higher. Compatible with iPhone, iPad, and iPod touch.  - Android devices: Android 5 or higher on smart phones and tablets.  Windows devices are not currently supported.	Reach works on devices of all sizes.  Landscape mode preferred.	Not applicable: Reach is only available as a mobile app.	Connection with a smartphone: data or Wi-Fi recommended.

\* For users located in China: available in the Apple store. Android version available in Tencent or APK in <https://globalenglish.com/solutions/globalenglish-reach/>.

\*\* Users with test products are not allowed to use the Reach application.

If you have any questions about the requirements detailed in this document, we would be happy to arrange an in-depth discussion with our technical team.